

APNA Digital Health Community of Practice

TERMS OF REFERENCE

June 2020

BACKGROUND

The Australian Digital Health Agency (the Agency) is tasked with improving health outcomes for Australians through the delivery of digital healthcare systems and the national digital health strategy for Australia.

The Agency is responsible for national digital health services and systems, with a focus on engagement, innovation and clinical quality and safety. The focus is on putting data and technology safely to work for patients, consumers and the healthcare professionals who look after them.

APNA has collaborated with the Agency to provide awareness and education to Australian Primary Health Care Nurses to increase the use of the My Health Record. APNA is recognised by the Agency as having specific interests in this area and is active in educating nurses about the importance of digital health.

PURPOSE

The purpose of establishing a Digital Health Community of Practice (CoP) online communication platform is to provide an accessible, safe environment in which nurses can share their experiences, develop ideas and increase their knowledge relating to the use of digital health systems and processes within the primary health care environment. Nurses will be provided with practical tips and advice as to how to incorporate My Health Record seamlessly into their daily practice.

TIMELINE

The Digital Health Community of Practice will run from 1 July 2020 – 20 December 2020.

RESPONSIBILITIES

- **APNA**
 - Develop the structure of the Digital Health CoP and promote to members
 - Promote the CoP to nurses working within the primary health care sector (includes APNA members and non-members)
 - Encourage Primary Health Network (PHN) representation to this group to further support the use of My Health Record in primary care
 - Appoint a Digital Health Community of Practice Nurse Moderator
 - Undertake evaluation of the Digital Health Community of Practice Program

- **NURSE MODERATOR**
 - Encourage a collaborative and respectful environment for all participants
 - Recognise sensitivities associated with online group interactions, and maintain confidentiality and professionalism pertaining to individuals and comments made through this platform
 - Facilitate and guide group discussions and provide support to members

- Provide APNA with a report on learnings, barriers and enablers relating to nurse participation in the Digital Health Community of Practice
- Liaise with digital health educators as required
- **MEMBERS**
 - Membership is voluntary and participants may leave the CoP at any time.
 - Members must always engage in respectful and courteous behaviour.
 - Recognise sensitivities associated with online group interactions, and maintain confidentiality and professionalism pertaining to individuals and comments made through this platform.
 - Participate in a voluntary online survey to evaluate the success of this model of communication and learnings.
- **AUSTRALIAN DIGITAL HEALTH AGENCY (the Agency)**
 - Provide access to educators and subject matter expertise as required
 - Respond to specific enquiries and share expertise to enhance nurse knowledge
 - Maintain financial responsibility for the program

REVIEW and EVALUATION

APNA, in conjunction with the Agency will analyse and evaluate the success of this communication model, with the potential for continuation to be determined.